



APIMOVE

SCAN & CONTACT *Set-Up Instructions (EN)*

TYREMOTION TECHNOLOGY V2.0
Last update: 18.01.24



TYREMOTION
TECHNOLOGY

INTRODUCTION

Welcome to the SCAN & CONTACT (TYREMOTION V2) set-up instructions!

This document sets out the steps you need to follow to sign up for a SCAN & CONTACT subscription (PREPAID or ESSENTIAL) and configure the tool to take full advantage of its features.

The tool is based on two distinct platforms:

The [Client Platform](#) is where you use and monitor SCAN & CONTACT on a daily basis. This is where tickets are sent, and requests are received and processed.

The [Billing Portal](#) is used for the financial monitoring of your account and the management of your subscription.



AGENDA

These instructions are divided into 8 chapters. We advise you to follow the steps in the order described on the pages.

If in doubt, please contact the APIMOVE team at contact@apimove.com.

01

Customer account creation

02

Subscription selection

03

Billing Portal and payment

04

Authentication E-mails validation

05

Customisation and configuration

06

Visit of the Billing Portal

07

APIMOVE customer service support

08

PREPAID plan specifications



1. CUSTOMER ACCOUNT CREATION

From the apimove.com website, in the **Pricing** section, click on one of the two plans, under the heading "TYREMOTION SCAN & CONTACT PRICING". You will automatically be redirected to the **Client Platform** registration page.

Click on **Sign up** under the "Continue" button.

On the "Sign Up to APIMOVE to continue to My-Account APIMOVE" screen, enter your e-mail address and password to create your account.

Please note: The e-mail address is unique and cannot be changed. It will be used to connect to your **Client Platform**. If several people are using the tool, they will all have to use this e-mail address and the associated password.

Confirm by clicking on the "Continue" button.

A screenshot of the APIMOVE website's login/sign-up page. The page has a white background with blue text and buttons. At the top is the APIMOVE logo. Below it is the word "Welcome". The main heading is "Log in to APIMOVE to continue to My Account - APIMOVE." There are two input fields: "Email address" and "Password". Below the password field is a link for "Forgot password?". A large blue "Continue" button is centered below the form. At the bottom left, there is a link "Don't have an account? Sign up" where "Sign up" is in a blue box. A black arrow points from the bottom left towards the "Sign up" button.

2. SUBSCRIPTION SELECTION

You will be automatically redirected to the **SCAN & CONTACT** subscriptions overview page.

The **PREPAID** prepaid plan includes 330 non-expiring customer tickets that can be topped up at any time, with no time limit on use.

The **ESSENTIAL** monthly plan includes 1,200 customer tickets per month. Beyond this quota of tickets, additional tickets are billed individually. The counter is reset to 1,200 at the beginning of each month.

Choose the **PREPAID** or **ESSENTIAL** package by clicking on the "Subscribe" button.



PREPAID

99€

Package of **330 non-expiring customer-tickets**, refillable at any time

PREPAID	
Subscription fees	Free
Price	99.00€ exVAT
Initial number of customer-tickets	330 (refillable)
Customizable dashboard and customer interface	✓
Administration and billing platform	✓
Support	✓
Operating instructions	✓

[Change plan](#)

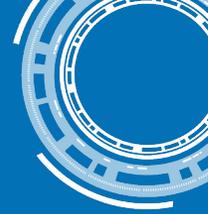
ESSENTIAL

228€/year

Non-blocked annual package with **1,200 customer-tickets** included per year

ESSENTIAL	
Subscription fees	Free
Price	228.00€/year exVAT
Initial number of customer-tickets	1,200*
Customizable dashboard and customer interface	✓
Administration and billing platform	✓
Support	✓
Operating instructions	✓

[Change plan](#)



3.1. BILLING PORTAL REGISTRATION

You are automatically redirected to the [Billing Portal](#)*. Here you can enter your company details and pay by credit card.

Fill in the following details: VAT number and customer information.

The default e-mail address selected is the same as the one used for the [Client Platform](#). It can be changed later, for the [Billing Portal](#) only.

VAT Information

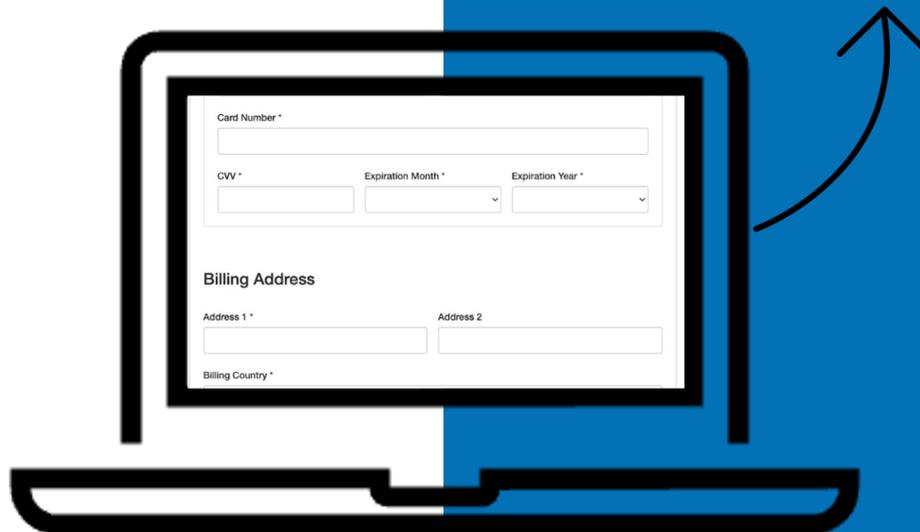
Customer Information

First Name * Last Name *

Email Address *

Phone

Organization



*The Billing Portal is in English. If necessary, you can use your browser's translator to translate the page into another language.

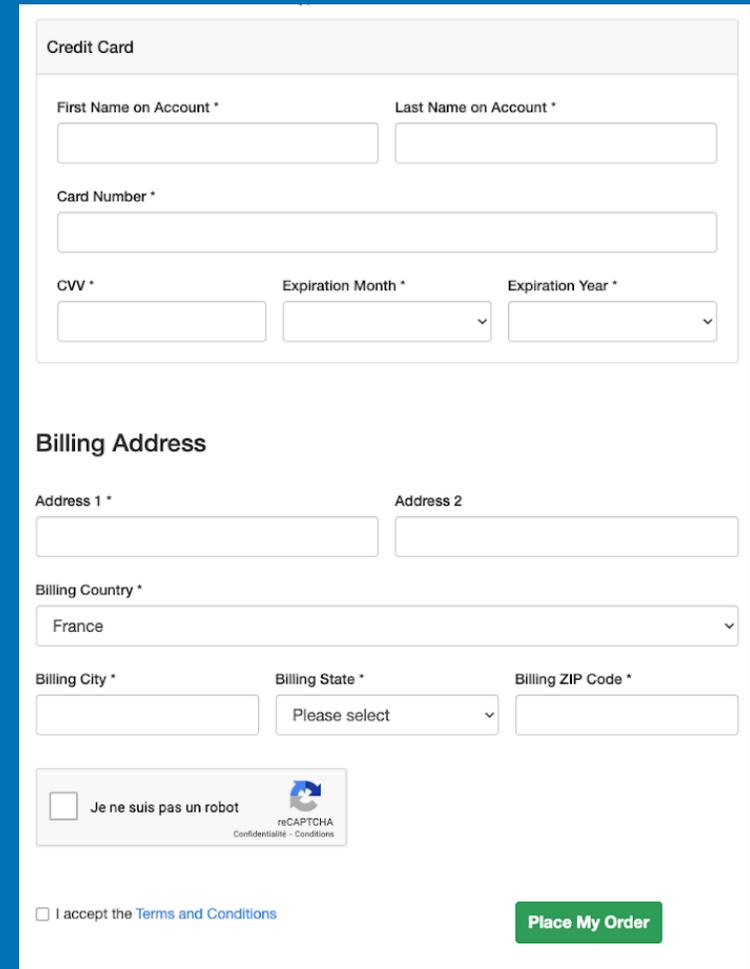
3.2. PAYEMENT

This is where you pay for your subscription.

Enter your credit card details and billing address.

Validate the CAPTCHA "I am not a robot", and accept the terms and conditions of use (Click on [Terms and Conditions](#) to read them).

Finally, click on [Place My Order](#) to confirm the purchase.



The screenshot shows a payment form with two main sections: "Credit Card" and "Billing Address".

Credit Card Section:

- Fields for "First Name on Account *" and "Last Name on Account *".
- A field for "Card Number *".
- Fields for "CVV *", "Expiration Month *" (dropdown), and "Expiration Year *" (dropdown).

Billing Address Section:

- Fields for "Address 1 *" and "Address 2".
- A dropdown for "Billing Country *" with "France" selected.
- Fields for "Billing City *", "Billing State *" (dropdown with "Please select"), and "Billing ZIP Code *".

Validation and Confirmation:

- A reCAPTCHA widget with the text "Je ne suis pas un robot" and the reCAPTCHA logo.
- A checkbox for "I accept the [Terms and Conditions](#)".
- A green "Place My Order" button.



3.3. REGISTRATION COMPLETED!

Once you've registered, you'll be automatically redirected to the [Client Platform DASHBOARD!](#)

The screenshot displays the Client Platform DASHBOARD interface. On the left is a blue sidebar with navigation options: DASHBOARD, TICKETS, LINKS, STATISTICS, CUSTOMISATION, and CONFIGURATION. The main content area is divided into two columns. The left column features a 'Send link by email' form with fields for NAME*, EMAIL*, PHONE NUMBER, and MY NOTES (INTERNAL USE), and a 'Send email' button. The right column shows a 'Tickets' summary with five categories: 0 Not sent (orange), 0 Sent (blue), 0 Unread (red), 0 Read (green), and 0 Archived (grey). Below this is a 'My SCAN interface' section with a 'Scan a vehicle' button. At the bottom right is a 'Refill' section with a 'Buy prepaid tickets' button. A black arrow points from the 'Send email' button to the 'Refill' section.

Send link by email

NAME*

EMAIL*

PHONE NUMBER

MY NOTES (INTERNAL USE)

Send email

Tickets

- 0 Not sent
- 0 Sent
- 0 Unread
- 0 Read
- 0 Archived

My SCAN interface

To manage vehicle arrivals at the workshop or to accompany a customer, you can generate your own tickets from your SCAN interface.

Scan a vehicle

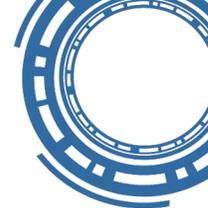
Refill

You have 2330 prepaid tickets. If you run out of prepaid tickets, you and your clients will not be able to create new tickets but your clients will be able to interact with already existing tickets.

Purchasing prepaid tickets does not involve an immediate bank transaction. Tickets are added to your current bill.

Buy prepaid tickets

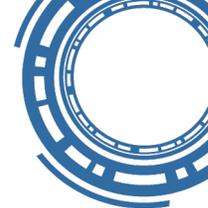
The refill box is only visible if you have selected the **PREPAID** package.



4. AUTHENTICATION E-MAILS

Several e-mails have been sent to the address you used to create your account on the [Client Platform](#), on the [Billing Portal](#) and to send tickets to your end customers. Some are informative, others require validation:

From	Object	To Do
no-reply@apimove.com	Verify your email (Vérifier votre e-mail)	Click on "Confirm my account"
no-reply@apimove.com	Please check your email address	Click on the link
APIMOVE via sengrid.net	Manage Your Subscription	Click on the link and set your password (Click on <i>Set a password now</i>)
APIMOVE via sengrid.net	You have a new invoice	Nothing (Subscription already paid)
APIMOVE via sengrid.net	Purchase receipt	Nothing

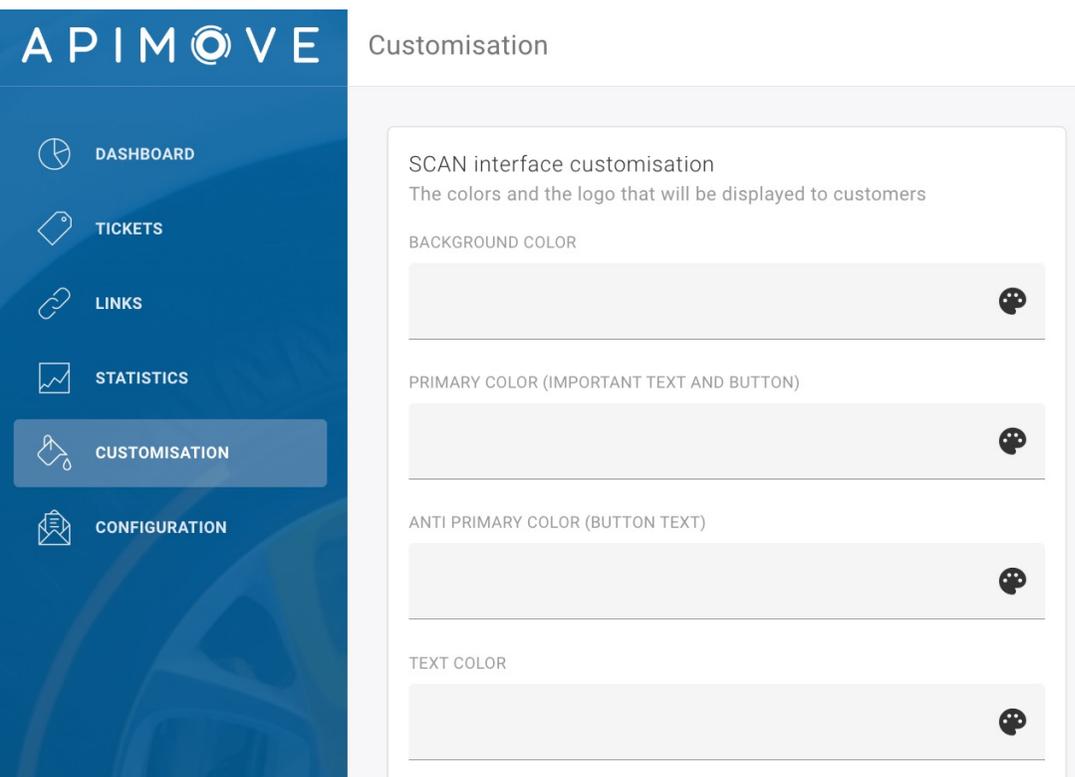


5.1. CLIENT PLATFORM CUSTOMISATION

Click on [CUSTOMISATION](#) to personalize the SCAN interface visible to your end customers.

You can change the colours of texts, buttons, background and of the car displayed on the screen by clicking on  in front of each section.

Customise the logo displayed by checking the [CUSTOM LOGO](#) box, then [Import a logo](#).



APIMOVE Customisation

SCAN interface customisation
The colors and the logo that will be displayed to customers

BACKGROUND COLOR

PRIMARY COLOR (IMPORTANT TEXT AND BUTTON)

ANTI PRIMARY COLOR (BUTTON TEXT)

TEXT COLOR

In the [Preview](#) box, click on [Refresh](#) to preview the end-customer interface. You'll then see the journey taken by your customers using the SCAN & CONTACT service.

Click on [Save](#) to validate your customisation choices.



5.1. CLIENT PLATFORM CUSTOMISATION

The customisation of the tool is now complete!

Your logo appears at the top left of the page. (If you encounter problems displaying the logo after several modifications, you can refresh the page or clear your browser's cache).

The screenshot shows the APIMOVE Customisation interface. On the left is a dark blue sidebar with the APIMOVE logo and navigation icons for DASHBOARD, TICKETS, LINKS, STATISTICS, CUSTOMISATION (highlighted), and CONFIGURATION. The main content area is titled 'Customisation' and contains a section for 'SCAN interface customisation' with the subtitle 'The colors and the logo that will be displayed to customers'. Below this are four color selection fields: 'BACKGROUND COLOR', 'PRIMARY COLOR (IMPORTANT TEXT AND BUTTON)', 'ANTI PRIMARY COLOR (BUTTON TEXT)', and 'TEXT COLOR'. Each field has a color picker icon on the right.





5.2. E-MAIL TICKETS CONFIGURATION

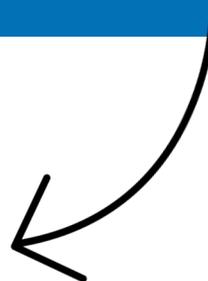
Click on [CONFIGURATION](#) to personalize e-mails sent to your end-customers.

The text cannot be modified, only the signature name and phone number.

Select the e-mail address used to send customer tickets.

By default, this is the e-mail address used to identify the **Client Platform**. You can change it at any time.

Please note that you must have access to this e-mail address, as a confirmation request will be sent to it.



The screenshot shows the APIMOVE interface. On the left is a dark blue sidebar with the APIMOVE logo and a menu with icons for DASHBOARD, TICKETS, LINKS, STATISTICS, CUSTOMISATION, and CONFIGURATION (which is highlighted). The main content area is titled 'Configuration' and contains the following form fields:

- Configuration**
The configuration of the email sent to your clients
- NAME**
Maxime Dussud
- PHONE NUMBER**
(Empty field)
- TICKET ORIGIN EMAIL ADDRESS**
maxime.dussud@apimove.com

At the bottom of the form are two buttons: 'Cancel' and 'Save'.

6. BILLING PORTAL

The [Billing Portal](#) gives you access to a wide range of functions:

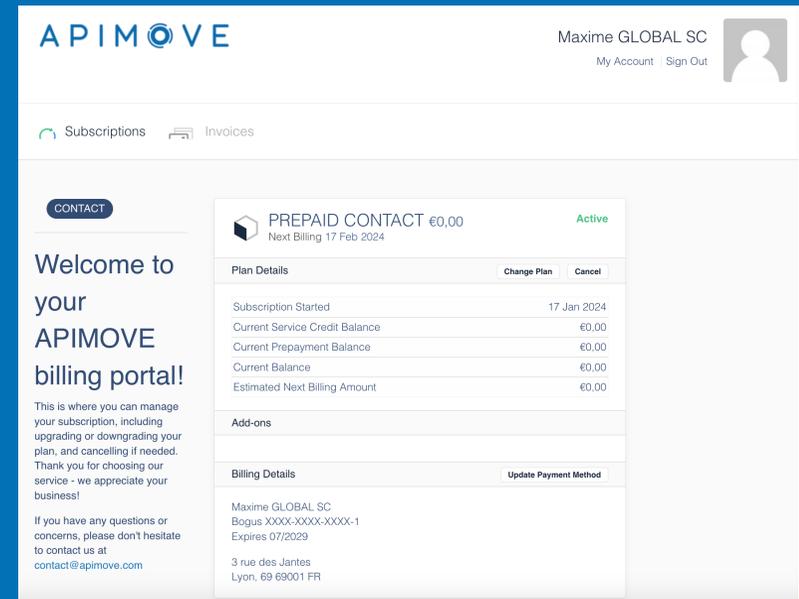
View your current subscription (***Plan Details***)

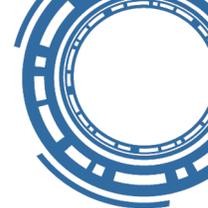
View your invoices (***Invoices***)

Change your login and password of the [Billing Portal](#) (***My Account***)

Edit your bank details for payment and billing address (***Update Payment Method***)

Change or cancel your subscription (***Change Plan or Cancel***)





7. CUSTOMER SERVICE SUPPORT

From the [Client Platform](#), click on the **Support** button in the top banner to access our online Customer Service Support. You will be able to :

Contact APIMOVE customer service for technical or billing needs, etc.

Track your open support-requests and speak directly with APIMOVE teams.

Tickets

Status All ▼

ID	SUBJECT	CREATED	LAST ACTIVITY	STATUS
----	---------	---------	---------------	--------

No results found



8. PREPAID PLAN SPECIFICATIONS

The **PREPAID** plan is a refillable plan, with no time limit on ticket use. From the [Client Platform's DASHBOARD](#), you can view the number of tickets remaining and recharge the counter by clicking on **Buy prepaid tickets** (the minimum recharge is 150).

Refill

You have 2330 prepaid tickets. If you run out of prepaid tickets, you and your clients will not be able to create new tickets but your clients will be able to interact with already existing tickets.

Purchasing prepaid tickets does not involve an immediate bank transaction. Tickets are added to your current bill.

[Buy prepaid tickets](#)

Buy prepaid tickets

How many prepaid tickets would you like to buy ? Those prepaid tickets will be added to your bill for this month

30

You cannot buy less than 150 prepaid tickets

I acknowledge I will be billed for those prepaid tickets

[Cancel](#) [Buy prepaid tickets](#)

Once the tickets have been recharged, you can view the line that will be added to your next invoice in the **Billing Portal**, under "Add-ons".

Purchasing prepaid tickets does not involve an immediate bank transaction. Tickets are added to your current bill.

APIMOVE

Tire purchase made easy!



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